

Hospitals must respond quickly and decisively to critical events. Without structured coordination, communication gaps and delayed action can increase operational risk.

The Incident & Emergency Management Solution provides a centralized framework for managing incidents, activating alerts, monitoring capacity strain, and mobilizing staff in real time. By aligning communication, workflows, and staffing to incident conditions, hospitals can respond faster, maintain control, and protect patient safety during emergencies.



Incident Control & Accountability

- Centralized incident creation and tracking
- Task assignment and resolution workflows
- Real-time status dashboards
- Full audit trails and reporting



Capacity Monitoring During Incidents

- Incident-linked utilization tracking
- Overcapacity threshold alerts
- Live situational dashboards
- Rapid resource visibility



Emergency Communication

- Multi-channel alert delivery
- Role-based notification routing
- Automated escalation paths
- Response acknowledgment tracking



Emergency Workforce Activation

- On-call staff mobilization
- Incident-based role reassignment
- Real-time availability tracking
- Coordinated staffing response

Smart Hospital: Elevating Medical Care